

## Warehouse Management System Review

### Need

While implementing an offsite Warehouse Management System (WMS), a world leader in product package solutions contacted RiverPoint to help them ensure that completion would be successful, on time, high quality and provide minimal disruptions to current customer service. The offsite facility was located several hundred miles from the corporate headquarters and needed assistance.

### Solution

RiverPoint provided both offsite and onsite implementation project management and Quality Assurance support for the WMS project and ensured a timely and successful implementation. The project team developed and executed all test plans and provided training and documentation. The team also developed the overall project work-plan and maintained progress against the schedule including the execution of the detailed go-live schedule for loading, conversion, final configuration and start-up of operations.

The WMS successfully went live and shipping/receiving exceeded expectations despite overcoming a significant conversion data scrubbing and project work and testing was completed part-time due to warehouse workload issues.